*On July 16, 2021, the American Library Association (ALA), the National Digital Inclusion Alliance (NDIA) and the Schools, Health & Libraries Broadband (SHLB) Coalition hosted an open forum for libraries with questions about the Emergency Connectivity Fund program.*

*Below is the chat transcript from that call. You may view the accompanying recording [here](#).*

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14:07:54        From  Adam Echelman : Thrilled to see what's transpired here :)

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14:12:27        From  Christine Carr : can you put that link in the chat?

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14:13:03        From  Lauren Abner : Alicja is correct about the link

14:14:29        From  Kathleen Sullivan (Washington State Library, OSOS) : USAC office hours and training about ECF: https://www.emergencyconnectivityfund.org/training/live-sessions/

14:14:52        From  Marijke Visser -ALA : USAC ECF page https://www.emergencyconnectivityfund.org/

14:15:02        From  Marijke Visser -ALA : link to their office hours https://www.emergencyconnectivityfund.org/training/

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14:19:23        From  Nathaniel Rasmussen - Schlow Centre Region Library : Connecting the dots (and maybe I'm getting ahead of the speakers), but does this mean, for a needs assessment for a build to an area with no internet, we simply need to identify library patrons living in these areas?

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school classroom education. The equipment and services can be used for other purposes when not needed for

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14:29:03     From  Kelsey Baird : *ECF

14:29:41     From  Nathaniel Rasmussen - Schlow Centre Region Library : Thank you.

14:31:26     From  Pam Hickson-Stevenson : So in a "wealthier" community we should not provide ECF devices for borrowing?

14:31:28     From  Catherine Ingram (Cedar Park) : Sorry to beat a point into the ground.  So a person who wants to check out a wifi hotspot or a laptop or whatever would need to sign paperwork that says they can't afford access or they don't have a local provider?

14:31:40     From  Lauren Abner : @Kelsey Baird - you're correct.  The patron has need if their access to services or equipment isn't sufficient.  Here's the certification libraries make on the ECF application: The library or library consortium listed on the FCC Form 471 application is only seeking

support for eligible equipment and/or services provided to library patrons who have signed and returned a statement that the library patron would otherwise lack access to equipment or services sufficient to meet the patron's educational needs if not for the use of the equipment or service being provided by the library.

14:32:36     From  John Mollway : "Need" must be reasonable and supportable. Justification must be documented and retained for 10 years.

14:33:00     From  Kathleen Sullivan (Washington State Library, OSOS) : @Catherine Ingram. Yes, each individual checking out a device would need to self-certify that they really need it and wouldn't otherwise have adequate access, is my understanding.

14:33:11     From  Catherine Ingram (Cedar Park) : i don't know that a hold list is evidence of "need" as defined by the fund requirements.  want vs. need.

14:33:30     From  Lauren Abner : @Pam Hickson-Stevenson - your library in a 'wealthier' community can request ECF.  Your limit is that you can't request for more than1 hotspot or 1 laptop/tablet per ELIGIBLE patrons.  I recommend looking at Census data about broadband availability, computer access, and poverty in your county or service area

14:33:35     From  Heidi Ziemer : Is use of Census data adequate to demonstrate need? ACS data specifically.

14:34:13     From  David Keyes : Isn't the check sufficient access vs no access?

14:34:19     From  Liz Gabbitas UT : We are pairing census data with library computer and wifi use data to show both the scope of the need and the fact that existing library services cannot fully meet that need. Does that sound reasonable?

14:34:34     From  Lauren Abner : @Catherine Ingram - yes, you're correct.  The patron would have to sign a statement of need in order to borrow a hotspot or laptop funded by ECF. Also keep in mind that ECF document retention is 10 years after the last date for service in the funding year.  Fun times :(

14:34:46     From  Marijke Visser -ALA : @David Keyes yes

14:35:20     From  Pam Hickson-Stevenson : Will that certification be decided before the August 13 deadline?

14:35:24     From  chris.martinez : https://broadbandusa.maps.arcgis.com/apps/webappviewer/index.html?id=ba2dcd585f5e43cba41b7c1ebf2a43d0

14:39:16     From  Ashley Schweitzer, Hennepin County (she/hers) : the link Chris shared was the NTIA map, it includes other data along with ACS

14:40:14     From  Jerome Browning : Office Hours

14:40:27     From  Alicja Johnson, SHLB : Resharing FCC FAQ page: https://www.fcc.gov/emergency-connectivity-fund-faqs

14:40:28     From  Lauren Abner : @Pat Hickson-Stevenson - Libraries will have to make the certification about getting patron statements of need on the Form 471, which is due August 13th.  The library should start collecting patron statements of need as soon as they start loaning ECF-funded hotspots and laptops/tablets on/after July 1, 2021.

14:40:59     From  Alicja Johnson, SHLB   to   John Windhausen(Direct Message) : just fyi, Kelsey baird has hand raised

14:41:01     From  Marijke Visser -ALA : here's the FCC FAQ again https://www.fcc.gov/emergency-connectivity-fund-faqs

14:41:07     From  Jerome Browning : Hotspots up to $250

14:41:28     From  Chris Verthein : $250 cap for Hot spot

14:41:32     From  Marijke Visser -ALA : yes up to $250non hotspots and $400 on laptops/tablets

14:41:56     From  Lauren Abner : Hotspot hardware up to $250/device unless you get a waiver for a more robust & expensive device for a library bookmobile or something similar. There's no specific cap on the cost of monthly cellular data for the devices.

14:42:03        From  chris.peters : For chrome books >>
https://chrome.google.com/webstore/detail/chromeguard/mjgebmfeoicljihlfniblbklfjiafaec?hl=en

14:42:10        From  Alicja Johnson, SHLB : Thanks to everyone who has their organization in their Zoom screen name - it really helps us get to know each other!

14:42:14        From  chris.peters : You can add extension for cipa compliance

14:42:42        From  Rick : Mobile Beacon hotspots include content filtering free of charge and $10.00 per month unlimited!

14:42:44        From  Sheryl Mase : My understanding is that devices and hotspots do not need to be filtered unless the applicant is receiving E-rate for IA or C2.  Am I wrong?

14:43:16        From  chris.martinez : Major MiFi providers will offer CIPA bundled in. If requested.

14:43:43        From  Sheryl Mase : But we do not have to filter the hotspots under this program, correct?

14:43:44        From  Lisa Motschke (she/her) : We have heard from ECF/USAC that filtering the hotspot when bundled with a laptop/Chromebook is not sufficient. The device itself (laptop/Chromebook) must be filtered directly.

14:43:46        From  Kerri Dillon - E-Rate Central : Good afternoon! Here is the link to register for USAC's Office Hours. They are usually held on Wednesdays at 3pm Eastern: https://www.emergencyconnectivityfund.org/training/live-sessions/

14:43:58        From  Ashley Schweitzer, Hennepin County (she/hers) : I thought CIPA only applied for library-owned devices, not hotspots on their own. Can we revisit this and confirm?

14:44:21        From  Lauren Abner (KY Dept. for Libraries & Archives) : @Sheryl Mase.  CIPA isn't required if: the library isn't receiving E-rate or ECF for internet and isn't receiving E-rate Cat2

14:44:43        From  Marijke Visser -ALA : here's a CIPA cheat sheet again ttps://www.ala.org/advocacy/sites/ala.org.advocacy/files/content/telecom/broadband/CIPA%20Compliance%20Scenarios%20in%20ECF_final_6.8.21.pdf

14:45:23        From  John Mollway : USAC says hotspots do not need filtering. Library owned laptops and tablets must be filtered (if CIPA compliance is required.)

14:45:33        From  Lauren Abner (KY Dept. for Libraries & Archives) : @Sheryl Mase - you don't necessarily have to filter the hotspots.  If you're getting ECF for the monthly data service, you need to make sure your library is compliant by filtering all library-owned computers with internet access: PACs, staff computers, etc

14:45:43        From  UETN, Jerome Browning : Windows is a operating system..

14:46:18        From  Lisa Motschke (she/her) : What (affordable) solutions are available to filter laptops directly? We don't currently manage our public internet stations in that way.

14:46:21        From  Christine Carr : Windows 10 will soon be obsolete

14:46:40    From  Lauren Abner (KY Dept. for Libraries & Archives) : @John Mollway - all library-owned computers with internet access would have to be filtered, not just the ECF-funded laptops/tablets

14:47:25    From  Malinda Tozer : Will device admin fees be covered for hotspots? We use TechSoup.org a non-profit base that only charges admin fees and Mobile beacon as service.

14:47:25    From  Adam Echelman, Libraries Without Borders : How do they define schools and libraries? Could non-profit orgs be considered as libraries?

14:47:37    From  Sheryl Mase : When does a device need to be filtered?  If the library does not get E-rate for IA or C2…?

14:48:14    From  Sheryl Mase : TOO CONFUSING!

14:48:45    From  Lauren Abner (KY Dept. for Libraries & Archives) : @Adam Echelman - to qualify as libraries for E-rate or ECF, the library has to meet the definition set by the relevant state library.  I don't think a nonprofit would qualify.  Maybe you can partner with a local library, instead?

14:49:00    From  Sheryl Mase : Rural libraries don't have the time or patience for this!  No techs at hand.

14:49:43    From  Marijke Visser -ALA : @Adam the definition of a library for ECF is the same as it is for E-rate

14:50:04    From  Sabrina Roach, NDIA (she/her) : @Sheryl Mase, can we get you some support?

14:50:21    From  Catherine Ingram (Cedar Park PL, TX) : so if they take a library owned laptop to their home and use their own internet access - how would it be filtered?  we filter via a firewall in the building.

14:50:32    From  UETN, Jerome Browning : If the laptop or tablet is owned by the library its Internet access should be CIPA compliant.  Doesn't matter if it is the library hotspot or Starbucks...Is that a correct statement Bob?

14:50:38    From  Lauren Abner (KY Dept. for Libraries & Archives) : @Sheryl Mase - what state are you in?  Maybe the state coordinator can assist you

14:52:19    From  chris.martinez : We will be using either Google Forms or MS Forms to collect the data. As for a signature it is our understanding that a check mark with an "I Agree" will suffice in stead of a signature.

14:52:27    From  Lauren Abner (KY Dept. for Libraries & Archives) : @Catherine Ingram - in that scenario, the library would likely need to install filtering software on the laptop loaned to the patron.  Some firewalls have end-point support for mobile devices.  The rules/virus definitions update when the laptop is connected to the in-building internet again

14:53:28    From  Catherine Ingram (Cedar Park PL, TX) : THANK YOU for this session.

14:53:47    From  Kelsey Baird- CIty of San Diego (She/her) : @Catherine Ingram that is what we are struggling with. We are looking at software but it cost is outside the scope of this

funding.- unless bundled with the device. However they just said in the meeting that if a patron checks out a hotspot at the same time then the hotspot can provide the filtering.

14:54:15      From  James Walker (Informative) : Tech Support Follow-up: If I as a consultant provide digital navigation (tech support) and bundle that quote with a device order, would my invoice be covered by ECF?

14:54:43      From  Lauren Abner (KY Dept. for Libraries & Archives) : @UETN, Jerome Browning - the laptop/tablet owned by the library would need to have filtered internet in some way.  It could involve filtering a hotspot if you loan them together.  It could involve installing filtering software on the laptop itself.

14:54:59      From  Sabrina Roach, NDIA (she/her) : If you'd like to join the same National Digital Inclusion Alliance where this specific discussion gained momentum this week… we welcome you to join us: https://www.digitalinclusion.org/join/

14:55:35      From  Liz Gabbitas USL : Electronic is allowed

14:55:41      From  Angie : In many instances the ILS takes care of document storage

14:55:51      From  Alicja Johnson, SHLB : If you don't know NDIA, they rock!

14:57:18      From  Sabrina Roach, NDIA (she/her) : I'd love to hear your ideas on additional "office hours" for ECF application support: Sabrina@digitalinclusion.org

14:57:31      From  Lauren Abner (KY Dept. for Libraries & Archives) : @James Walker - not sure about that.  Tech support isn't ECF eligible, but MAYBE it could get funded if the price is bundled with no separately identifiable cost?  Maybe you should contact the ECF Client Services Center: 1-800-234-9781

14:57:43      From  Marijke Visser -ALA : FCC on patron data

14:57:46      From  Marijke Visser -ALA : *8.1 Q:  Do I need to modify my library inventory system to track all of the required recordkeeping data in a single report?

A:  No.  While a library is responsible for retaining all of the information required by the Commission's rules, it does not need to be managed or maintained in a particular format.  Libraries can determine how they format, extract and save the required data.  For example, if a library separately tracks its inventory, circulation history and patron data, and collectively all required information is retained for the requisite period of time, no modifications to the library's recordkeeping system would be needed.    In requiring libraries to collect and document this information, we commit to ensuring that if the Commission or USAC staff need to access this information (e.g., for audit purposes), they will request and safeguard the information in accordance with the applicable privacy laws and guidance, including using de-identified and anonymized information whenever possible.

14:57:56      From  James Walker (Informative) : Thanks @Lauren!

14:58:31      From  Alicja Johnson, SHLB : We'll be sending out the recording of this call and an aggregation of the links shared on Monday (hopefully). You can sign up to receive that email here: https://www.shlb.org/news/signup

14:59:30      From  James Walker (Informative) : Thank you, Alicja!

14:59:51      From  UETN, Jerome Browning : Must be on Library inventory..

15:00:01      From  UETN, Jerome Browning : yes

15:00:26      From  Kathleen Sullivan (Washington State Library, OSOS) : @Alicja. If we're already on the SHLB listserv, do you need us to sign up to get this recording?

15:00:43      From  Lisa Motschke (she/her) : A bit of semantics :)

15:01:08      From  Nikki Scarpitti : We are intending to loan for 3 years, with our thinking being that loaning out for 2 weeks isn't a long term solution for people who can't afford devices

15:01:18      From  Alicja Johnson, SHLB : @Kathleen if you already receive our emails, you should be all set. And I expect that ALA and NDIA will also distribute to their contacts (we didn't get a chance to discuss in advance)

15:02:53      From  UETN, Jerome Browning : EBB only allows $110 for the laptop/tablet through the service provider... correct?

15:02:57      From  UETN, Jerome Browning : 100$

15:03:12      From  Sabrina Roach, NDIA (she/her) : Yes, $100

15:03:56      From  Marijke Visser -ALA : EBB fact sheet https://www.ala.org/advocacy/sites/ala.org.advocacy/files/content/telecom/broadband/ALA_EBB_fact%20sheet.pdf

15:05:16      From  Alicja Johnson, SHLB : @Marijke and @Lauren Abner - you're both rockstars with all the resources!

15:05:49      From  chris.martinez : Because of the number of devices we're ordering we've secured a special pin and phone number for people having issues to call when having issues. Provided by the vendor.

15:07:47      From  Sheryl Mase : A consultant is not a vendor

15:08:06      From  Sheryl Mase : Of equipment and services for ECF, right?

15:08:28      From  John Mollway : Examples of ineligible costs include:
• Administrative costs, e.g., personnel expenses, consultant fees, payroll, training, customer service, project management, records management, etc

15:08:32      From  Fred Josephs : very helpful. Thank you

15:08:35      From  Pam Hickson-Stevenson : Thank you.

15:08:37      From  Kelsey Baird- CIty of San Diego (She/her) : Thank you everyone! Super helpful for me.

15:08:43      From  Catherine Ingram (Cedar Park PL, TX) : THANK YOU! :-)

15:08:45      From  Megan LeMaster_HCPL(TX) : Thank you! Very helpful.

15:08:46        From  James Walker (Informative) : We refurbish as well, so this is helpful to know how to approach Libraries

15:08:48        From  Kathleen Sullivan (Washington State Library, OSOS) : Big thanks to ALA, NDIA and SHLB for putting this together.

15:08:50        From  Katherine Trujillo : Thank you! Very informative!

15:08:56        From  Ada Maduakor-Quintillion-Alaska : Thank you!

15:08:59        From  Alicja Johnson, SHLB : https://www.shlb.org/news/signup

15:09:00        From  Chris Verthein : Thank you

15:09:03        From  James Walker (Informative) : Thank you for sharing your advice

15:09:10        From  Pam Hickson-Stevenson : Will the recording include the chat?

15:09:14        From  Bob Bocher - ALA : In the Order Para 93 says no Consultant  costs are eligible

15:09:33        From  Nathaniel Rasmussen - Schlow Centre Region Library : I'm so grateful for everyone's expertise and knowledge sharing—thank you to SHLB, ALA, and NDIA!

15:09:34        From  James Walker (Informative) : Thank you @Bob

15:09:54        From  Marijke Visser -ALA : I think we can put it on the ALA webpage

15:10:23        From  Alicja Johnson, SHLB : Here's that SHLB link: https://www.shlb.org/news/signup

15:10:41        From  David Keyes : Thanks NDIA, SHLB, ALA and all for contributing!

15:11:01        From  Alicja Johnson, SHLB : NDIA newsletter: https://digitalinclusion.us15.list-manage.com/subscribe?u=b96b5494acc9e7df869067fc9&id=8b767c4465


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14:29:41       From  Nathaniel Rasmussen - Schlow Centre Region Library : Thank you.

14:31:26       From  Pam Hickson-Stevenson : So in a "wealthier" community we should not provide ECF devices for borrowing?

14:31:28       From  Catherine Ingram (Cedar Park) : Sorry to beat a point into the ground.  So a person who wants to check out a wifi hotspot or a laptop or whatever would need to sign paperwork that says they can't afford access or they don't have a local provider?

14:31:40       From  Lauren Abner : @Kelsey Baird - you're correct.  The patron has need if their access to services or equipment isn't sufficient.  Here's the certification libraries make on the ECF application: The library or library consortium listed on the FCC Form 471 application is only seeking

support for eligible equipment and/or services provided to library patrons who have signed and returned a statement that the library patron would otherwise lack access to equipment or services sufficient to meet the patron's educational needs if not for the use of the equipment or service being provided by the library.

14:32:36          From John Mollway : "Need" must be reasonable and supportable. Justification must be documented and retained for 10 years.

14:33:00          From Kathleen Sullivan (Washington State Library, OSOS) : @Catherine Ingram. Yes, each individual checking out a device would need to self-certify that they really need it and wouldn't otherwise have adequate access, is my understanding.

14:33:11          From Catherine Ingram (Cedar Park) : i don't know that a hold list is evidence of "need" as defined by the fund requirements. want vs. need.

14:33:30          From Lauren Abner : @Pam Hickson-Stevenson - your library in a 'wealthier' community can request ECF. Your limit is that you can't request for more than1 hotspot or 1 laptop/tablet per ELIGIBLE patrons. I recommend looking at Census data about broadband availability, computer access, and poverty in your county or service area

14:33:35          From Heidi Ziemer : Is use of Census data adequate to demonstrate need? ACS data specifically.

14:34:13          From David Keyes : Isn't the check sufficient access vs no access?

14:34:19          From Liz Gabbitas UT : We are pairing census data with library computer and wifi use data to show both the scope of the need and the fact that existing library services cannot fully meet that need. Does that sound reasonable?

14:34:34          From Lauren Abner : @Catherine Ingram - yes, you're correct. The patron would have to sign a statement of need in order to borrow a hotspot or laptop funded by ECF. Also keep in mind that ECF document retention is 10 years after the last date for service in the funding year. Fun times :(

14:34:46          From Marijke Visser -ALA : @David Keyes yes

14:35:20          From Pam Hickson-Stevenson : Will that certification be decided before the August 13 deadline?

14:35:24          From chris.martinez : https://broadbandusa.maps.arcgis.com/apps/webappviewer/index.html?id=ba2dcd585f5e43cba41b7c1ebf2a43d0

14:39:16          From Ashley Schweitzer, Hennepin County (she/hers) : the link Chris shared was the NTIA map, it includes other data along with ACS

14:40:14          From Jerome Browning : Office Hours

14:40:27          From Alicja Johnson, SHLB : Resharing FCC FAQ page: https://www.fcc.gov/emergency-connectivity-fund-faqs

14:40:28          From Lauren Abner : @Pat Hickson-Stevenson - Libraries will have to make the certification about getting patron statements of need on the Form 471, which is due August

13th.  The library should start collecting patron statements of need as soon as they start loaning ECF-funded hotspots and laptops/tablets on/after July 1, 2021.

14:40:59       From  Alicja Johnson, SHLB   to   John Windhausen(Direct Message) : just fyi, Kelsey baird has hand raised
14:41:01       From  Marijke Visser -ALA : here's the FCC FAQ again https://www.fcc.gov/emergency-connectivity-fund-faqs
14:41:07       From  Jerome Browning : Hotspots up to $250
14:41:28       From  Chris Verthein : $250 cap for Hot spot
14:41:32       From  Marijke Visser -ALA : yes up to $250non hotspots and $400 on laptops/tablets
14:41:56       From  Lauren Abner : Hotspot hardware up to $250/device unless you get a waiver for a more robust & expensive device for a library bookmobile or something similar. There's no specific cap on the cost of monthly cellular data for the devices.
14:42:03       From  chris.peters : For chrome books >> https://chrome.google.com/webstore/detail/chromeguard/mjgebmfeoicljihlfniblbklfjiafaec?hl=en
14:42:10       From  Alicja Johnson, SHLB : Thanks to everyone who has their organization in their Zoom screen name - it really helps us get to know each other!
14:42:14       From  chris.peters : You can add extension for cipa compliance
14:42:42       From  Rick : Mobile Beacon hotspots include content filtering free of charge and $10.00 per month unlimited!
14:42:44       From  Sheryl Mase : My understanding is that devices and hotspots do not need to be filtered unless the applicant is receiving E-rate for IA or C2.  Am I wrong?
14:43:16       From  chris.martinez : Major MiFi providers will offer CIPA bundled in. If requested.
14:43:43       From  Sheryl Mase : But we do not have to filter the hotspots under this program, correct?
14:43:44       From  Lisa Motschke (she/her) : We have heard from ECF/USAC that filtering the hotspot when bundled with a laptop/Chromebook is not sufficient. The device itself (laptop/Chromebook) must be filtered directly.
14:43:46       From  Kerri Dillon - E-Rate Central : Good afternoon! Here is the link to register for USAC's Office Hours. They are usually held on Wednesdays at 3pm Eastern: https://www.emergencyconnectivityfund.org/training/live-sessions/
14:43:58       From  Ashley Schweitzer, Hennepin County (she/hers) : I thought CIPA only applied for library-owned devices, not hotspots on their own. Can we revisit this and confirm?

14:44:21      From Lauren Abner (KY Dept. for Libraries & Archives) : @Sheryl Mase.  CIPA isn't required if: the library isn't receiving E-rate or ECF for internet and isn't receiving E-rate Cat2

14:44:43      From Marijke Visser -ALA : here's a CIPA cheat sheet again ttps://www.ala.org/advocacy/sites/ala.org.advocacy/files/content/telecom/broadband/CIPA%20Compliance%20in%20ECF_final_6.8.21.pdf

14:45:23      From John Mollway : USAC says hotspots do not need filtering. Library owned laptops and tablets must be filtered (if CIPA compliance is required.)

14:45:33      From Lauren Abner (KY Dept. for Libraries & Archives) : @Sheryl Mase - you don't necessarily have to filter the hotspots.  If you're getting ECF for the monthly data service, you need to make sure your library is compliant by filtering all library-owned computers with internet access: PACs, staff computers, etc

14:45:43      From UETN, Jerome Browning : Windows is a operating system..

14:46:18      From Lisa Motschke (she/her) : What (affordable) solutions are available to filter laptops directly? We don't currently manage our public internet stations in that way.

14:46:21      From Christine Carr : Windows 10 will soon be obsolete

14:46:40      From Lauren Abner (KY Dept. for Libraries & Archives) : @John Mollway - all library-owned computers with internet access would have to be filtered, not just the ECF-funded laptops/tablets

14:47:25      From Malinda Tozer : Will device admin fees be covered for hotspots? We use TechSoup.org a non-profit base that only charges admin fees and Mobile beacon as service.

14:47:25      From Adam Echelman, Libraries Without Borders : How do they define schools and libraries? Could non-profit orgs be considered as libraries?

14:47:37      From Sheryl Mase : When does a device need to be filtered?  If the library does not get E-rate for IA or C2…?

14:48:14      From Sheryl Mase : TOO CONFUSING!

14:48:45      From Lauren Abner (KY Dept. for Libraries & Archives) : @Adam Echelman - to qualify as libraries for E-rate or ECF, the library has to meet the definition set by the relevant state library.  I don't think a nonprofit would qualify.  Maybe you can partner with a local library, instead?

14:49:00      From Sheryl Mase : Rural libraries don't have the time or patience for this!  No techs at hand.

14:49:43      From Marijke Visser -ALA : @Adam the definition of a library for ECF is the same as it is for E-rate

14:50:04      From Sabrina Roach, NDIA (she/her) : @Sheryl Mase, can we get you some support?

14:50:21    From  Catherine Ingram (Cedar Park PL, TX) : so if they take a library owned laptop to their home and use their own internet access - how would it be filtered?  we filter via a firewall in the building.

14:50:32    From  UETN, Jerome Browning : If the laptop or tablet is owned by the library its Internet access should be CIPA compliant.  Doesn't matter if it is the library hotspot or Starbucks...Is that a correct statement Bob?

14:50:38    From  Lauren Abner (KY Dept. for Libraries & Archives) : @Sheryl Mase - what state are you in?  Maybe the state coordinator can assist you

14:52:19    From  chris.martinez : We will be using either Google Forms or MS Forms to collect the data. As for a signature it is our understanding that a check mark with an "I Agree" will suffice in stead of a signature.

14:52:27    From  Lauren Abner (KY Dept. for Libraries & Archives) : @Catherine Ingram - in that scenario, the library would likely need to install filtering software on the laptop loaned to the patron.  Some firewalls have end-point support for mobile devices.  The rules/virus definitions update when the laptop is connected to the in-building internet again

14:53:28    From  Catherine Ingram (Cedar Park PL, TX) : THANK YOU for this session.

14:53:47    From  Kelsey Baird- CIty of San Diego (She/her) : @Catherine Ingram that is what we are struggling with. We are looking at software but it cost is outside the scope of this funding.- unless bundled with the device. However they just said in the meeting that if a patron checks out a hotspot at the same time then the hotspot can provide the filtering.

14:54:15    From  James Walker (Informative) : Tech Support Follow-up: If I as a consultant provide digital navigation (tech support) and bundle that quote with a device order, would my invoice be covered by ECF?

14:54:43    From  Lauren Abner (KY Dept. for Libraries & Archives) : @UETN, Jerome Browning - the laptop/tablet owned by the library would need to have filtered internet in some way.  It could involve filtering a hotspot if you loan them together.  It could involve installing filtering software on the laptop itself.

14:54:59    From  Sabrina Roach, NDIA (she/her) : If you'd like to join the same National Digital Inclusion Alliance where this specific discussion gained momentum this week… we welcome you to join us: https://www.digitalinclusion.org/join/

14:55:35    From  Liz Gabbitas USL : Electronic is allowed

14:55:41    From  Angie : In many instances the ILS takes care of document storage

14:55:51    From  Alicja Johnson, SHLB : If you don't know NDIA, they rock!

14:57:18    From  Sabrina Roach, NDIA (she/her) : I'd love to hear your ideas on additional "office hours" for ECF application support: Sabrina@digitalinclusion.org

14:57:31    From  Lauren Abner (KY Dept. for Libraries & Archives) : @James Walker - not sure about that.  Tech support isn't ECF eligible, but MAYBE it could get funded if the price is

bundled with no separately identifiable cost?  Maybe you should contact the ECF Client Services Center: 1-800-234-9781

14:57:43       From  Marijke Visser -ALA : FCC on patron data

14:57:46       From  Marijke Visser -ALA : *8.1 Q:  Do I need to modify my library inventory system to track all of the required recordkeeping data in a single report?

A:  No.  While a library is responsible for retaining all of the information required by the Commission's rules, it does not need to be managed or maintained in a particular format. Libraries can determine how they format, extract and save the required data.  For example, if a library separately tracks its inventory, circulation history and patron data, and collectively all required information is retained for the requisite period of time, no modifications to the library's recordkeeping system would be needed.    In requiring libraries to collect and document this information, we commit to ensuring that if the Commission or USAC staff need to access this information (e.g., for audit purposes), they will request and safeguard the information in accordance with the applicable privacy laws and guidance, including using de-identified and anonymized information whenever possible.

14:57:56       From  James Walker (Informative) : Thanks @Lauren!

14:58:31       From  Alicja Johnson, SHLB : We'll be sending out the recording of this call and an aggregation of the links shared on Monday (hopefully). You can sign up to receive that email here: https://www.shlb.org/news/signup

14:59:30       From  James Walker (Informative) : Thank you, Alicja!

14:59:51       From  UETN, Jerome Browning : Must be on Library inventory..

15:00:01       From  UETN, Jerome Browning : yes

15:00:26       From  Kathleen Sullivan (Washington State Library, OSOS) : @Alicja. If we're already on the SHLB listserv, do you need us to sign up to get this recording?

15:00:43       From  Lisa Motschke (she/her) : A bit of semantics :)

15:01:08       From  Nikki Scarpitti : We are intending to loan for 3 years, with our thinking being that loaning out for 2 weeks isn't a long term solution for people who can't afford devices

15:01:18       From  Alicja Johnson, SHLB : @Kathleen if you already receive our emails, you should be all set. And I expect that ALA and NDIA will also distribute to their contacts (we didn't get a chance to discuss in advance)

15:02:53       From  UETN, Jerome Browning : EBB only allows $110 for the laptop/tablet through the service provider... correct?

15:02:57       From  UETN, Jerome Browning : 100$

15:03:12       From  Sabrina Roach, NDIA (she/her) : Yes, $100

15:03:56       From  Marijke Visser -ALA : EBB fact sheet https://www.ala.org/advocacy/sites/ala.org.advocacy/files/content/telecom/broadband/ALA_EBB_fact%20sheet.pdf

15:05:16        From  Alicja Johnson, SHLB : @Marijke and @Lauren Abner - you're both rockstars with all the resources!

15:05:49        From  chris.martinez : Because of the number of devices we're ordering we've secured a special pin and phone number for people having issues to call when having issues. Provided by the vendor.

15:07:47        From  Sheryl Mase : A consultant is not a vendor

15:08:06        From  Sheryl Mase : Of equipment and services for ECF, right?

15:08:28        From  John Mollway : Examples of ineligible costs include:
• Administrative costs, e.g., personnel expenses, consultant fees, payroll, training, customer service, project management, records management, etc

15:08:32        From  Fred Josephs : very helpful. Thank you

15:08:35        From  Pam Hickson-Stevenson : Thank you.

15:08:37        From  Kelsey Baird- CIty of San Diego (She/her) : Thank you everyone! Super helpful for me.

15:08:43        From  Catherine Ingram (Cedar Park PL, TX) : THANK YOU! :-)

15:08:45        From  Megan LeMaster_HCPL(TX) : Thank you! Very helpful.

15:08:46        From  James Walker (Informative) : We refurbish as well, so this is helpful to know how to approach Libraries

15:08:48        From  Kathleen Sullivan (Washington State Library, OSOS) : Big thanks to ALA, NDIA and SHLB for putting this together.

15:08:50        From  Katherine Trujillo : Thank you! Very informative!

15:08:56        From  Ada Maduakor-Quintillion-Alaska : Thank you!

15:08:59        From  Alicja Johnson, SHLB : https://www.shlb.org/news/signup

15:09:00        From  Chris Verthein : Thank you

15:09:03        From  James Walker (Informative) : Thank you for sharing your advice

15:09:10        From  Pam Hickson-Stevenson : Will the recording include the chat?

15:09:14        From  Bob Bocher - ALA : In the Order Para 93 says no Consultant  costs are eligible

15:09:33        From  Nathaniel Rasmussen - Schlow Centre Region Library : I'm so grateful for everyone's expertise and knowledge sharing—thank you to SHLB, ALA, and NDIA!

15:09:34        From  James Walker (Informative) : Thank you @Bob

15:09:54        From  Marijke Visser -ALA : I think we can put it on the ALA webpage

15:10:23        From  Alicja Johnson, SHLB : Here's that SHLB link:
https://www.shlb.org/news/signup

15:10:41        From  David Keyes : Thanks NDIA, SHLB, ALA and all for contributing!

15:11:01        From  Alicja Johnson, SHLB : NDIA newsletter:
https://digitalinclusion.us15.list-manage.com/subscribe?u=b96b5494acc9e7df869067fc9&id=8
b767c4465